Paul Cody Pellom

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**SKILLS**

* Javascript  JQuery  HTML 5  CSS 3  Illustrator 
* MongoDB  Heroku  Git  API’s  Passport.js
* Moment.js  Bootstrap  Mongoose  InDesign  Photoshop CS6

**EDUCATION**

**General Assembly Atlanta, GA**

Full Stack Web Development ImmersiveJanuary 2018- Present

Expected Graduation**: April 2018**

* Completed a 12 week full stack web development program
* Used front end and back end development to create websites using modern programming languages
* Designed and developed multiple projects utilizing Node.js, express, react and JavaScript.
* Enhanced user experience with modeling data and API frameworks
* Wrote secure applications and deployed them to cloud services like Heroku
* QA tested applications written under Agile workflow conditions
* Collaborated with developers utilizing branching techniques via Github

**Georgia State University Atlanta, GA**

BBA- Computer Information Systems Fall 2016- Present

Expected Graduation: **Spring 2020**

* Related Coursework: Accounting, System Analysis, Statistics and Managing IT Projects
* Lead for various coding projects, utilizing an agile workspace

**WORK EXPERIENCE**

**Home Depot Atlanta, GA**

**Customer Service Specialist** April 2017- Present

* Extensive product knowledge and application to solve clients distinct business needs
* Premium branding of Home Depot owned products and installation services
* Provide excellent customer service by adhering to Home Depot’s customer success model
* Rotate in different departments and acquire knowledge on appliances, Flooring and Garden
* Keeping count and replenishing inventory on a daily basis
* Scheduling deliveries, processing and completing orders for customers

**TrustFuel Atlanta, GA**

**Summer Intern- Content Marketing** May 2017- August 2017

* Participated in testing and developed a web based application for client management for businesses
* Communicated with and provided essential support to high-level clients for site navigation and demo testing
* Participated in weekly QA team meetings to discuss testing process and interface improvement
* Communicated with a team and met bi-weekly deadlines of content submissions through Asana (internal software)
* Prepared and developed tutorials for client’s knowledge and interface navigation
* Performed browser (Chrome, Firefox, Explorer) compatibility testing
* Researched and reported interface defects through bug testing